

QUALITY MANAGEMENT POLICY

Dalekovod-Projekt is comprised of the Management Board, organisational units – departments and commercial and administrative affairs office.

Scope of the services provided by Dalekovod-Projekt encompasses design, supervision and consultancy services for power transmission lines and substations up to 500 kV, railway power infrastructure, road infrastructure, buildings and sport halls, lighting, telecommunication lines and steel and other bearing structures.

By enforcing the principles of quality management in accordance with the ISO 9001:2015, the Management Board is improving the effects of business operations through careful planning and supervision of the contractual relations with the customers, at the same time taking special attention all activities are conducted in conformance with the Code of ethics and mutual interest.

The design work is a highly specialised and expert set of engineering activities, therefore in order to conduct and provide the contractual services, we are organised into design teams.

The upgrading of design process is a founding guideline for the improvement of business results through enhancing the HR competences and application of design tools.

The Management Board and the department Heads are guided by the feedback provided by our customers related to their satisfaction level which must be at least to their expectation.

The Management Board takes special attention to maintaining good relations between the employees, with the suppliers and with other members of the Group.

General objectives of the quality management are:

1. Continuous improvements in customers' level of service satisfaction
2. Maintaining good relations with the suppliers
3. Continuous improvements in employees' skills, competences and quality awareness
4. Continuous improvements in quality of deliverables and efficiency of quality management system

The Management Board determines and evaluates the conformance level of the set goals via the Management Board review.